Designed and delivered in conjunction with one of the World leaders in Human Factors (Pro-Noctis). This one-day theory/practical course is designed for Front Line Critical Care Providers at all levels. The course looks at how Human Factors (HF) affect your working environment and how we can use systems and processes to counteract the negative influences of this and improve clinical outcomes at day to day complex cases such as resuscitation and multi system trauma.
GENERAL COURSE OVERVIEW

9.00 – 9.15  General introductions, course overview, HSE
9.15 – 10.00 Exercise/scenario
10.00 – 10.15 Coffee/Tea
10.15 – 11.00 What is HF?
11.00 – 12.00 Decision Making and Situational Awareness
12.00 – 12.45 Lunch
12.45 – 1.45 Cognitive Bias and Hierarchical Gradient
1.45 – 2.45 Effective Communication
2.45 – 3.00 Coffee/Tea
3.15 – 4.30 Clinical exercises/scenario
5.00 – 5.30 End of course review/feedback